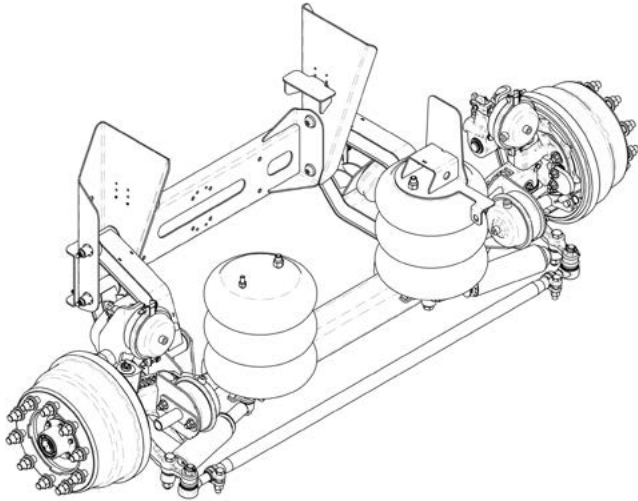


RSS-233 - 13K Truck

Self-Steering – Auxiliary Axle Suspension



Installation and Service Manual

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PART NO:

SUSP. NO:

SERIAL NO:

GROSS AXLE WEIGHT RATING CERTIFICATION IS PER THE FINAL STAGE MANUFACTURER OR ALTERER.

THIS PRODUCT MAY BE COVERED UNDER ONE OR MORE PATENTS, ADDITIONAL PATENTS MAY BE PENDING.

www.ridewellcorp.com

(800) 641-4122

Suspension Identification Tag

The **Part Number** is listed as a 606xxxx Installation/ Assembly Number when other components are factory installed onto the suspension.

The **Suspension Number** and **Serial Number** list the individual suspension model and date of manufacture.

Refer to the suspension number/part number and serial number when contacting Ridewell for customer service, replacement parts and warranty information.

Notes and Cautions

Read through the entire Installation and Service Manual (ISM) before performing any procedures.

All work should be completed by a properly trained technician using the proper/special tools and safe work procedures.

The ISM uses two service notes to provide important safety guidelines for suspension system operation.

The service notes are defined as:

“NOTE”: Provides additional instructions and-or procedures to complete tasks and make sure the suspension functions properly.

CAUTION Indicates a hazardous situation or unsafe practice that, if not avoided, could result in equipment damage and serious injury.



The RSS-233 13K Truck Suspension System is a fully integrated, auxiliary axle suspension system. The suspension can be configured with drum or disc brake axle assemblies and an optional steering lock.

Self-Steering Suspension Option

Steerable suspensions are designed to self-steer in the forward direction only.

The suspension must be raised off the ground or locked into a non-steering configuration during reverse travel to avoid damaging the suspension.

Use caution when maneuvering in reverse with the steering lock engaged. The driver should maintain slow maneuvering speeds and avoid extreme turns.

1. Ridewell Suspensions strongly recommends the use of automated systems that raise/lock the lift-axle during reverse travel.
2. For manual operations, Ridewell recommends the installation of a visual/audible indicator to assist the driver.

CAUTION Failure to lift the suspension and-or engage the steering-lock during reverse travel can cause component damage and void the warranty.

Prior to installation

Refer to the suspension model engineering drawing for dimensional requirements; available ride height; and, the suspension system operating parameters.

Installations can vary. Procedures should be adapted for different vehicles, as needed.

- The Gross Axle Weight Rating (GAWR) is determined by the system component with the lowest load rating. Please consult with the tire, wheel, axle and brake manufacturers before installation to determine the GAWR.
- If vehicle chassis modifications are required, consult with the vehicle manufacturer to ensure that such changes are permitted.
- Welding or altering of suspension components is not permitted without the express written permission of Ridewell Suspensions.

Installer Responsibilities

The installer of the suspension has the sole responsibility for proper attachment of the suspension system to the vehicle chassis.

- The installer is responsible for locating the suspension system on the vehicle to provide the proper load distribution.
- The installer must verify that vehicle crossmembers are positioned to support the suspension at the installing location.
- The installer must verify there is sufficient clearance for proper functioning of the installed auxiliary suspension – air springs; brake chambers; steering components; axle (including axle to drive-line clearance); and, tires and wheels.
- It is the installer's responsibility to determine that axle spacing conforms to any applicable federal and local bridge laws.
- The installer must verify that air reservoir volume requirements are met after suspension installation. Consult the vehicle manufacturer or the Federal Motor Vehicle Safety Standards (FMVSS) 121 for more information.

Suspension Mounting

Refer to the suspension model engineering drawing for the suspension travel table; torque specifications; and, spacing and clearance requirements for mounting.

The 13K Truck Suspension hanger locator flange is factory installed to a preset ride height (Figure 1).

The 13K Roll-Off Truck Suspension uses a 2" hanger/air spring spacer to adjust the ride height (Figure 2).

Bolt-On Installation Procedure

233-13K Truck Suspensions are shipped fully assembled. The suspension system must be reassembled with the proper torque applied before installation.

Grade-8 bolts, flanged locknuts or locknuts with hardened washers are supplied by the installer.

1. Measure vehicle frame width and the hanger-to-hanger inside dimensions of the suspension.
NOTE: Customer-supplied filler plates are required for the hangers and air spring mounting plates if the vehicle frame width is narrower than the suspension pre-set frame width.

2. Place the suspension, with any hanger/air spring filler plates or hanger/air spring spacer, in the desired installation location.
NOTE: A crossmember must be located on the frame within six inches of the leading or trailing edge of the hanger.

3. Check the installation location for adequate clearance of suspension components.
The top of the hangers and air spring mounting plates must be parallel to the chassis frame to maintain the proper caster angle.

4. The frame hangers and air spring mounting plates should be perpendicular to the chassis frame and in alignment with each other.
Clamp the hangers, the mounting plates, and any required spacer and filler plates firmly in place.

5. Refer to the engineering drawing for the recommended hanger/air spring mounting plate bolt-hole locations.

CAUTION If the recommended bolt-hole locations are not available, locate and drill the bolt-holes as far apart as possible to provide the most support for the assembled suspension.

Check to make sure that wires, hoses or other components located within the frame rail are not affected by drilling.

6. Center-punch and drill six bolt-holes in each hanger. Bolt each hanger to the frame with 5/8-inch Grade 8 bolts and locknuts.

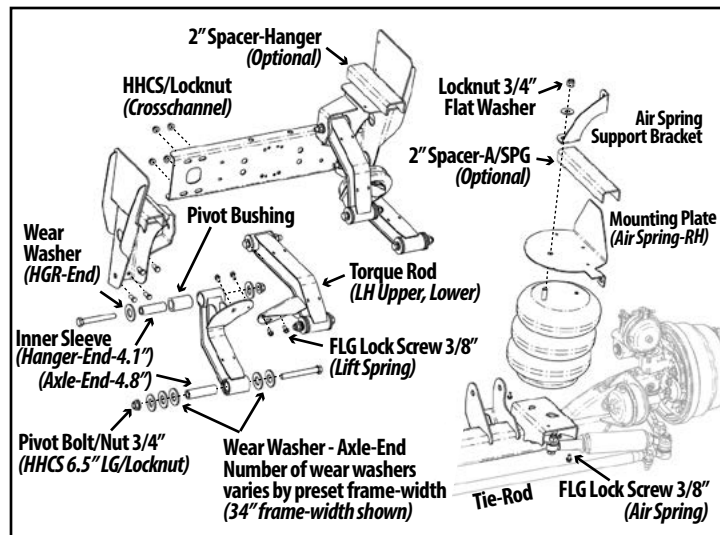
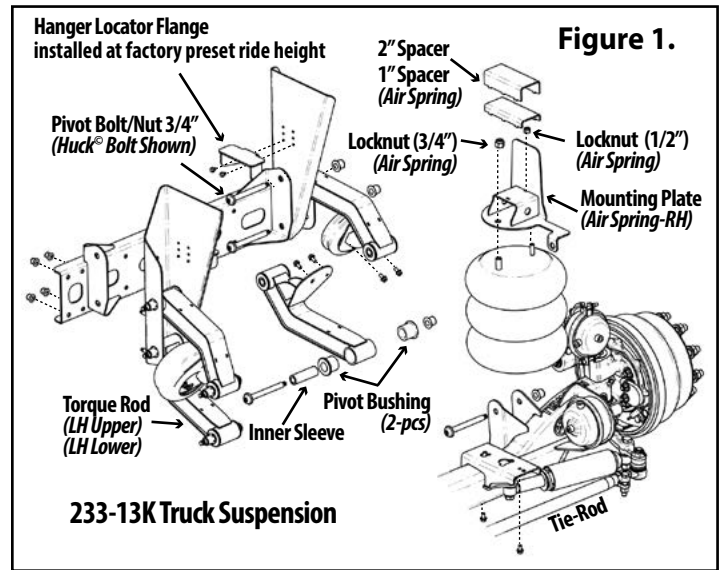


Figure 2.
233-13K Roll-Off Truck.
Loosen crosschannel locknuts and pivot nuts on the hanger end of the suspension before installation. Torque to specifications in final assembly and inspection procedure.

7. Center-punch and drill two bolt-holes in each air spring mounting bracket. Bolt each air spring bracket to the frame with two 5/8-inch Grade 8 bolts and locknuts.
8. Install/connect the air control kit (ACK) to the suspension (Page 6). Check the air system after installation for leaks and proper operation of controls.
9. Perform final assembly and inspection and check the wheel toe setting (Page 5)

CAUTION Failure to torque bolts/nuts of suspension components to specifications can result in failure of the suspension and void the warranty.

Final Assembly and Inspection

1. Verify that all suspension component bolts/nuts are torqued to specifications.
2. Install wheels and tires.
3. Check that tires are inflated to recommended pressure. Check wheel hubs for proper level of lubricant recommended by the manufacturer.
4. Lift the axle to the raised position. Check the air system tubing and connections for leaks.
5. Check that wheels can rotate freely and that brakes and slack adjusters are properly adjusted.
6. Raise and lower the suspension assembly (wheels and tires installed) through the entire range of travel. Make sure that sufficient clearance for air springs, brake chambers and other components has been provided.
7. Check the vehicle's reverse travel options:
 - 7.1. Check steer-lock operation.
 - 7.2. Check automated system (if installed) to make sure that suspension raises/locks wheels during reverse travel.
8. Check wheel toe-in setting and adjust if necessary (between 1/32" and 3/32").

CAUTION When lowering an auxiliary axle on an unloaded vehicle, pressure to the load air springs must be reduced to below 10 psi.

Failure to reduce the air pressure could cause the vehicle's drive axles to rise from the ground and the vehicle could roll in an unsafe manner.

Do not lower the auxiliary axle while the vehicle is moving above 10 mph.

Regulate load with air spring pressure

The load capacity of the auxiliary axle is adjusted by increasing or decreasing the pressure to the air springs. By applying more air, the lift axle takes on a greater percentage of the load's weight. The load capacity is decreased as the air pressure decreases.

Accurate readings of the load capacity can be obtained by parking a loaded vehicle over a calibrated scale and lowering the axle onto the scale. The air pressure to the air springs is manually adjusted up or down to obtain the axle load weight at various air pressures.

CAUTION Do not exceed the rated load capacity of the suspension system or other components. Exceeding the capacity can cause component failure and void the warranty.

Wheel Toe Setting

Wheel toe is the relationship of the distance between the front of the tires and the distance between the rear of the tires on the same axle. When the front distance is less than the rear distance, the wheels are in a "toe-in" (positive toe) condition.

Check Wheel Toe Setting

The correct setting for the RSS-233 suspension should be a positive toe-in between 1/32" and 3/32".

1. Deflate the air springs.
2. Lift axle enough for tires to rotate freely. Support with jack stands to ensure axle is level.
3. Position tires to point straight ahead. Spin each tire. Use a piece of chalk to mark a line on the center tread all the way around each tire.
4. Use a tape measure to measure the distance between the center mark at the front and the rear of the tires.
5. Subtract the distance measured at the front of the tires from the distance measured at the rear of the tires to obtain the wheel toe setting (between 1/32" and 3/32").

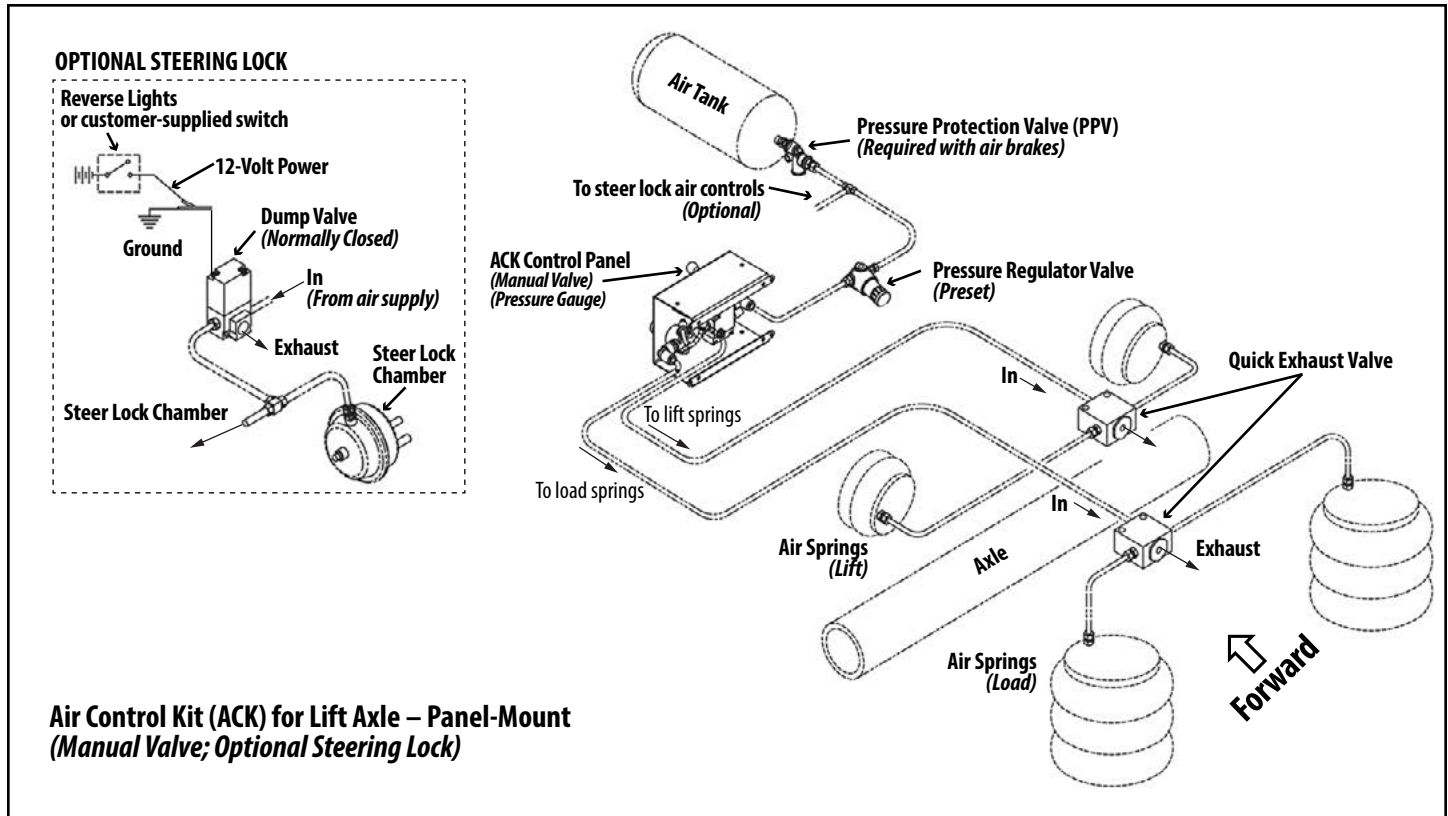
Adjust Wheel Toe

1. Loosen the clamps on both ends of the tie rod. Twist the tie rod forward/backward to move the front of the tires towards or away from each other (increase/decrease toe-in setting).
2. Continue rotating the tie rod until the proper toe-in setting is achieved.
3. Torque tie-rod clamps to 60-80 ft-lb (81-108 N-m).

Air Control Kit Components - Lift Axle

The air control kit (ACK) consists of a pressure regulator with a gauge connected to an air valve controlled by a manual knob or an electric switch. The operator uses the ACK to control the pressure to the air springs to support different loads.

CAUTION The installer is responsible for making sure that air system requirements comply with the appropriate Federal Motor Vehicle Safety Standards.



TROUBLESHOOTING – AIR CONTROL KIT

| Problem | Possible Cause | Solution |
|--|---|--|
| Air springs fill but do not exhaust. | <ul style="list-style-type: none"> Obstructed air line. Faulty controls wiring. Manual override pushed in. | <ul style="list-style-type: none"> Check for pinched/blocked lines. Check wiring w/ voltmeter. Correct wiring/installation. Release manual override. |
| Air system leaks down after a short period of time. | <ul style="list-style-type: none"> Leak in air system beyond accepted standards. NOTE: Some valves will leak at an acceptable rate. | <ul style="list-style-type: none"> Pressurize system and spray soapy water solution onto tubing, valves and fittings. Check for bubbles (leaks). Check that tubing cuts are straight and smooth. Re-cut and reassemble fitting joints, if necessary. |
| Auxiliary unit will not stay up | <ul style="list-style-type: none"> Loose air fitting connection/Damaged air lines. Air lines to lift and load air springs are reversed. Damaged or worn air springs. | <ul style="list-style-type: none"> Check and retighten fittings. Repair or replace component, as necessary. Check installation. Air line from regulator goes to (load) air springs. Replace air spring if worn or damaged. |
| Auxiliary unit not achieving correct lift | <ul style="list-style-type: none"> Air lines to lift and load air springs are reversed. Lift air springs do not have proper air pressure. Interference with driveline/other chassis components. Air control system not installed correctly. | <ul style="list-style-type: none"> Check installation. Air line from regulator goes to (load) air springs. Check for loose fittings or worn/damaged lines. Verify air tank pressure with gauge. Visually inspect auxiliary unit operation for proper clearance. Retighten any loose fasteners. Check air control kit installation; refer to OEM installation procedures. |

Panel-Mount ACK for Lift Axle w/ Lift-In-Reverse
(Electric Valve; Optional Steering Lock)

Lift-In-Reverse-Wiring Diagram

Note: Relay is required only for lift-in-reverse operation

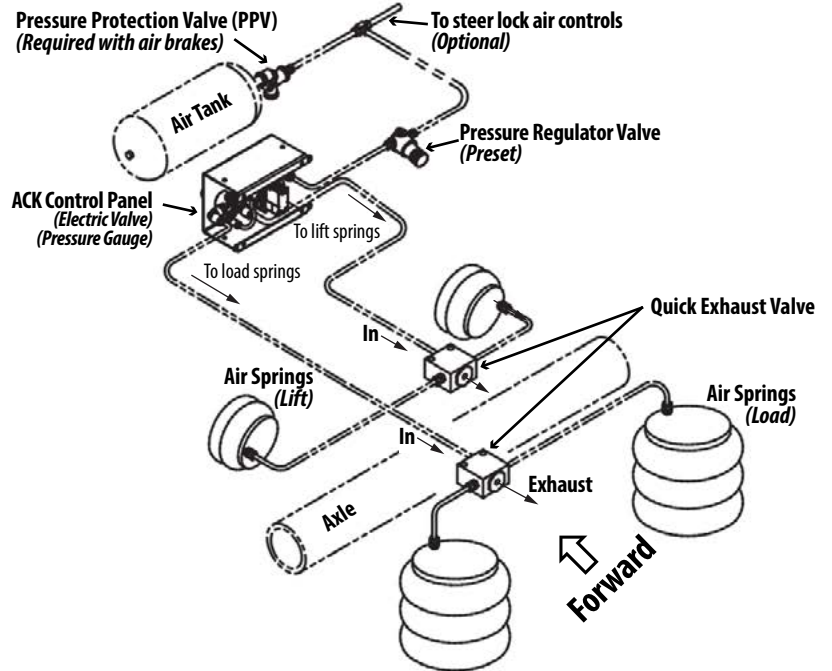
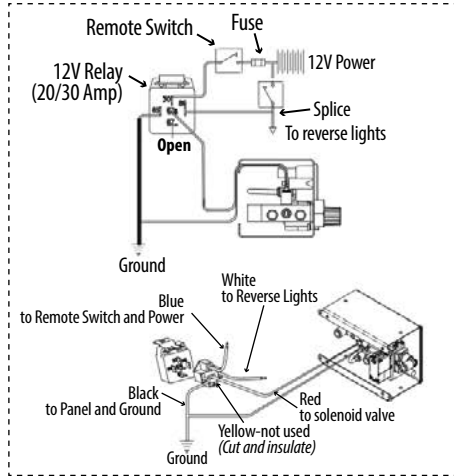


Figure 3.
Plumbing Example - Air Control Kit w/ Lift-In-Reverse system

ACK-Lift Axle Control Module with Lift-In-Reverse

Lift-In-Reverse-Wiring Diagram

Note: Relay is required only for lift-in-reverse operation

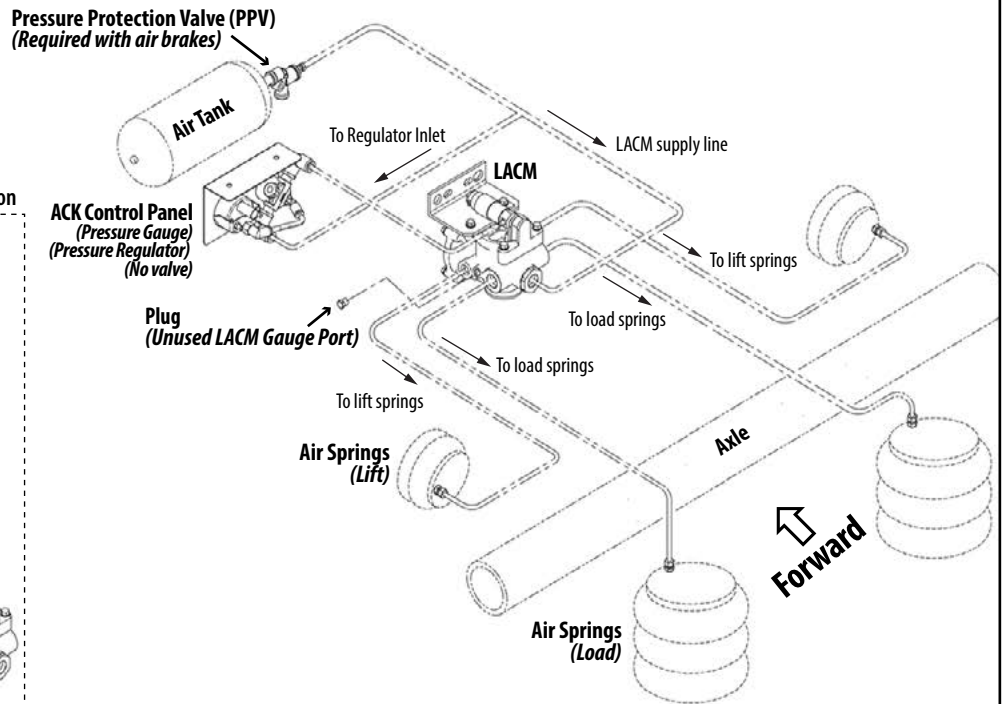
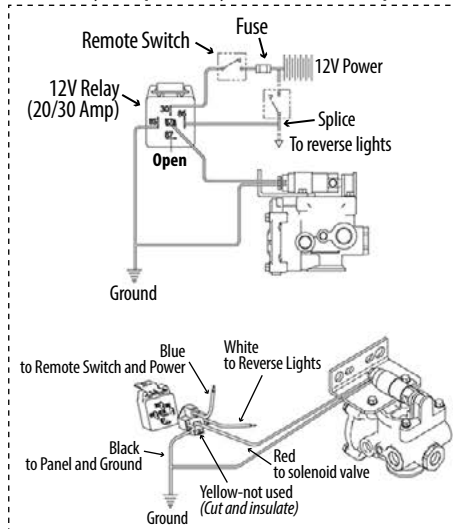
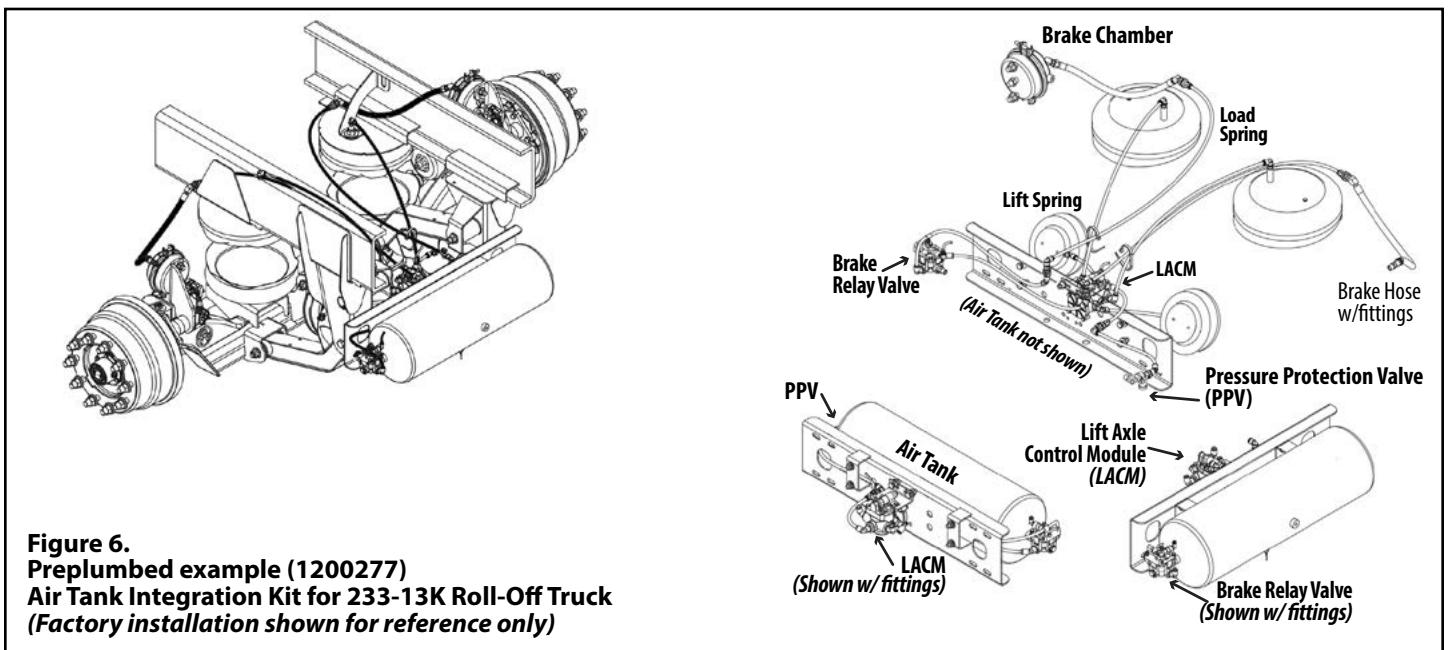
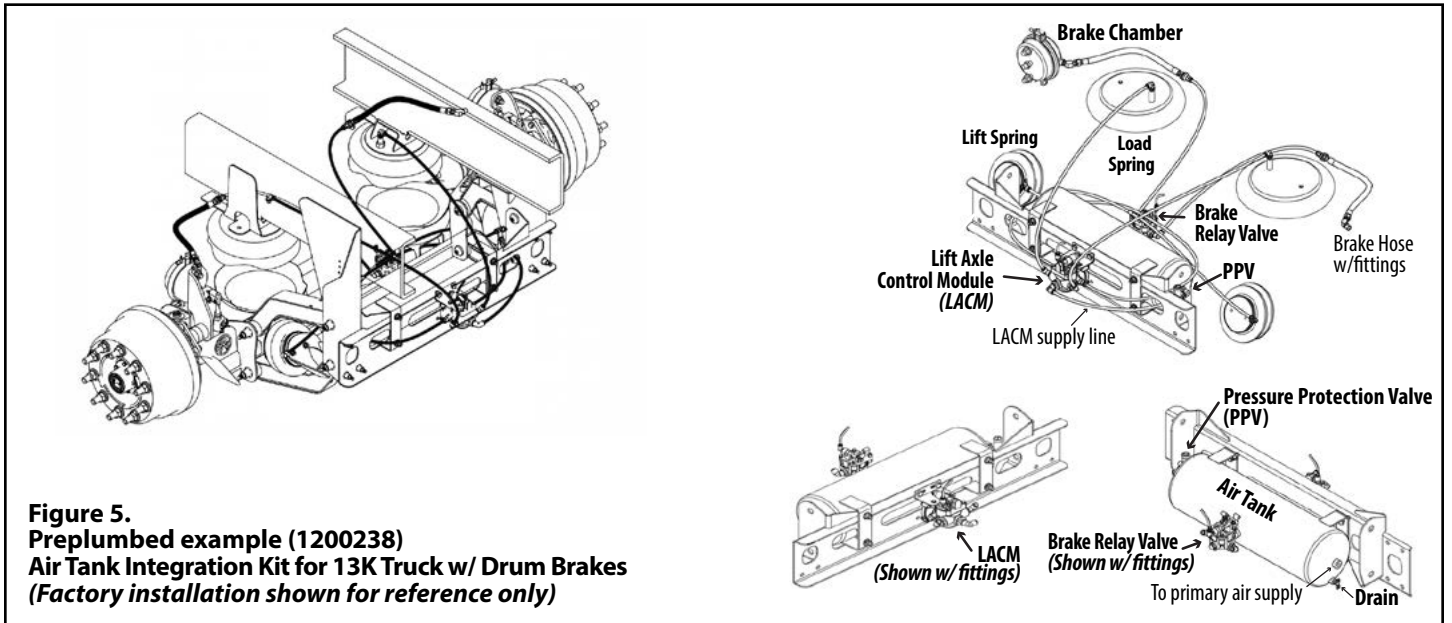


Figure 4.
Plumbing Example - Lift Axle Control Module (LACM) with Lift-In-Reverse system

Preplumbed Kit (Air Tank Integration)

| (Part No.) Kit Components | (P/N) Factory Installation | Item Description | Air Tank-1300 - Cu In | Pressure Protection Valve (PPV) | Lift Axle Control Module (LACM) | Brake Relay Valve | Quick Exhaust Valve (QE) |
|---------------------------|----------------------------|---|-----------------------|---------------------------------|---------------------------------|-------------------|------------------------------|
| 1200238 | 1200239 | LACM Kit – 13K Truck w/ Drum Brakes <i>Installation – Valves; fittings and air lines from air springs to tank.</i> | 1230204 | 1230060 | 1230195 | 1230081 | |
| 1200266 | 1200267 | LACM Kit – 13K Truck w/ Disc Brakes <i>Installation – Valves; fittings and air lines from air springs to tank.</i> | | | | | |
| 1200262 | 1200263 | LACM Only – 13K Truck w/ Drum Brakes <i>Installation – LACM; PPV; fittings; air lines from air springs to tank.</i> | | | | | |
| 1200260 | 1200261 | Quick Exhaust Valve Kit – 13K Truck w/ Drum Brakes <i>Installation – Valves; fittings and air lines from air springs to tank.</i> | | | | | |
| 1200277 | 1200278 | LACM Kit – 13K Roll-Off Truck w/ Drum Brakes <i>Installation – Valves; fittings and air lines from air springs to tank.</i> | 1230254 | 1230060 | 1230195 | 1230081 | 1230078 (2) valves needed |



Recommended Service Intervals

Ridewell Suspensions recommends these minimum service intervals for standard duty, on-highway usage suspension applications.

More frequent service intervals are recommended for off-highway/heavier duty applications.

Daily/Pre-Trip Inspections

- ___ Visually inspect suspension structure for signs of damage or excessive wear.
- ___ Check for loose or missing bolts/nuts.
- ___ Check for irregular movement in suspension system components.
- ___ Check tires for proper inflation, road damage or excessive wear.
- ___ Check wheel-ends for obvious signs of lubricant leakage. Check for missing components.
- ___ Make sure air controls are operating properly.
- ___ Drain all moisture from air reservoirs.

First 6,000 miles of use

- ___ Torque all suspension bolts/nuts to specifications (Chart/ENG DWG).

Every 12,000 miles of use

- ___ Lubricate Brake Cam and Slack Adjuster.
- ___ Grease kingpin thrust bearings. Apply grease in upper and lower grease fittings until new grease is visible at the purge location. Wipe the excess grease from purge areas and grease fittings.
- ___ Inspect steering damper for damage/wear.
- ___ Inspect air springs for damage/excessive wear.
- ___ Torque bolts/nuts to spec. (Chart/ENG DWG).
- ___ Check air system for leaks.

First 50,000 miles of use

- ___ Check wheel-end/knuckle for excessive play.
- ___ Inspect tie-rod and tie-rod ends for excessive damage/wear. Lubricate tie-rod ends. Verify tie-rod boot is in place and completely over the end of tie-rod. Replace entire tie-rod end if boot is damaged.
- ___ Check pivot bushings for wear.
- ___ Torque all suspension system component bolts/nuts to specifications (Chart/ENG DWG).
- ___ Check (reverse) steer lock operation (if equipped).
- ___ Verify operation of manual/automatic lift-in-reverse control system (if equipped).

Annual/100,000 Miles Inspection

- ___ Inspect pivot connections for worn bushings/wear washers. Replace if necessary. Torque pivot hardware to specifications (Page 11).
- ___ Check lubrication level in wheel-ends. Refill/Replace lubricant as needed.
(TMC RP 631-Wheel End Lubrication Procedure)
- ___ Check frame hanger and air spring mounting plate connections to frame.
- ___ Check air system for leaks.
- ___ Test air tank pressure protection valve (PPV) if equipped.
- ___ Check brakes/brake chambers for damage/function.

⚠CAUTION Failure to exhaust all pressure from the air system before vehicle work can cause serious injury.

⚠CAUTION Failure to torque suspension components to specifications can result in suspension failure and void the warranty.

Refer to these Technology & Maintenance Council (TMC) Recommended Procedures for additional information:

| | |
|--------|--|
| RP 609 | Self-Adjusting/Manual Brake Adjuster Removal, Installation and Maintenance |
| RP 618 | Wheel Bearing Adjustment Procedure |
| RP 619 | Air System Inspection Procedure |
| RP 622 | Wheel Seal and Bearing Maintenance |
| RP 631 | Wheel End Lubrication Procedures |
| RP 643 | Air Ride Suspension Maintenance Guidelines |
| RP 645 | Tie-Rod End Inspection/Maintenance |
| RP 651 | Steer Axle Maintenance Guidelines |

Available Wheel-End Lubricants

| Lubricant Type | Part No. | Item Description |
|----------------------------|----------|---------------------------------------|
| Mineral Oil | 380008G | (CITGO) MP GearOil 631310001-80W-90 |
| Synthetic Oil | 1980006 | (SHELL) Synthetic API GI-5 75W-90 Oil |
| Synthetic Hard-Pack Grease | 1980007 | (CITGO) Synthetic Grease |

233 13K TRUCK – BUSHING REPLACEMENT KITS

| Part Number (Component) | Item Description | Size | Torque Values | |
|----------------------------|---|-----------|---------------|--------------|
| | | | foot-pound | Newton-meter |
| 6040134-Bushing Kit | Traditional Hardware (HHCS/Locknut) | 3/4"-16NF | 310 ft-lb | 420 N-m |
| 6040133-Bushing Kit | (No Hardware) | | | |
| 6040078-Bushing Kit | (Huck® Hardware) | 3/4" | | |
| Fasteners | Locknut (Air Spring; Upper) | 3/4"-16NF | 50 ft-lb | 68 N-m |
| | Locknut (Dual-Stud Air Spring; Upper) | 1/2"-13NC | 25 ft-lb | 35 N-m |
| | Flanged Lock Screw (Lift Spring; Air Spring, Lower) | 3/8"-16NC | 25 ft-lb | 35 N-m |
| | Locknut (Steering Damper) | 3/4"-10NC | 160 ft-lb | 217 N-m |

Torque values reflect a lubricated thread condition (Nuts are pre-lubed). Do not overtorque.

CAUTION Suspension is shipped with minimal torque applied to fasteners. All fasteners must be re-torqued after first 6,000 miles of operation. Failure to install and maintain fasteners at torque specifications could result in suspension failure and void the warranty.

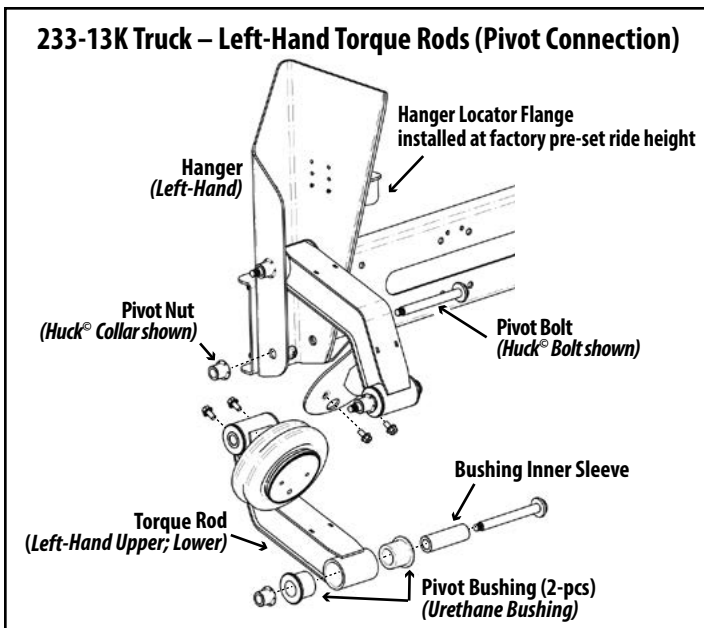


Figure 7.
Bushing Replacement Kits include wear washers and traditional hardware components to replace the Huck® fasteners used in the factory assembly.

Vehicle Preparation

Park the vehicle on a level surface. Chock wheels to keep vehicle from moving.

Exhaust all the air from the air system. Disassemble suspension to reach pivot connections if necessary.

CAUTION Failure to chock vehicle wheels and exhaust the air system could allow vehicle/suspension movement that could result in serious injury.

Bushing Replacement Procedure

1. Replace all pivot connections at the same time. Remove pivot hardware by cutting/grinding away the Huck® Collar. Discard hardware (Figure 7).
2. Remove bushing assembly from rod eye. Clean the rod eye of debris/corrosion.
3. Apply Energy Suspensions® Formula 5 Prelube to the bore (inside) of each bushing half.
NOTE: Do not substitute - Urethane bushing lubricant supplied with kit.
4. Press bushing halves into torque rod eye until bushing half is snug against the eye.
NOTE: Mallet may be needed to install.
5. Press inner sleeve into the installed bushing opening. Check that inner sleeve is flush with both sides of installed bushing.
NOTE: Mallet or bushing press needed to insert inner bushing sleeve.
6. Install pivot hardware. Torque to specifications (Chart/Engineering drawing).
7. Reassemble suspension, if necessary. Torque to specifications (Chart/Engineering Drawing).
8. Check that the wheel toe-in setting is between 1/32" and 3/32" and adjust, if necessary (Page 5).

CAUTION Failure to torque pivot hardware can result in suspension failure and void the warranty.

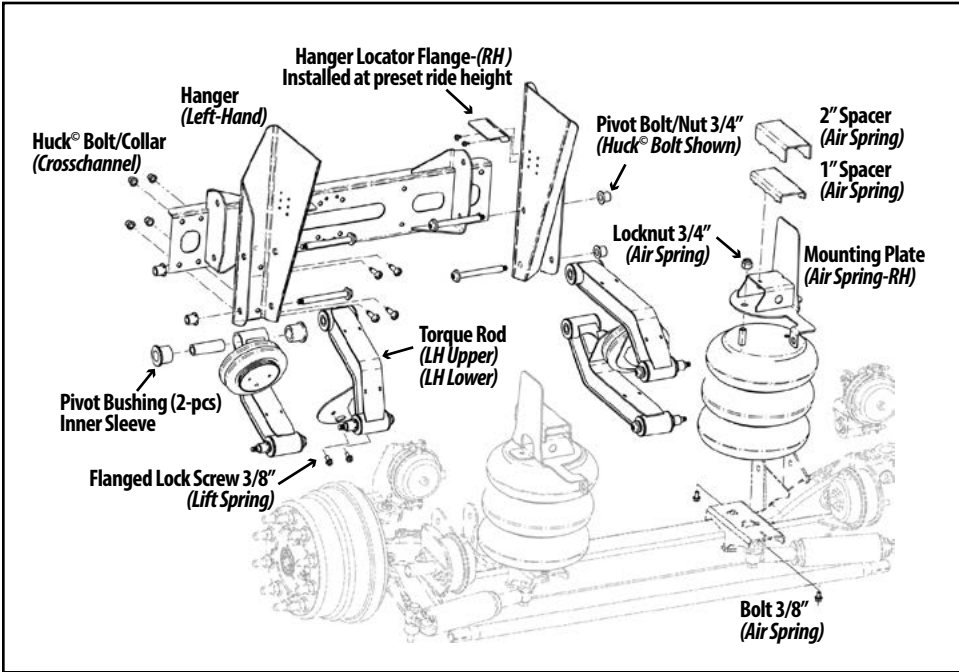


Figure 8.
233-13K Truck
Drum Brake Axle Components –
Single air spring mounting stud

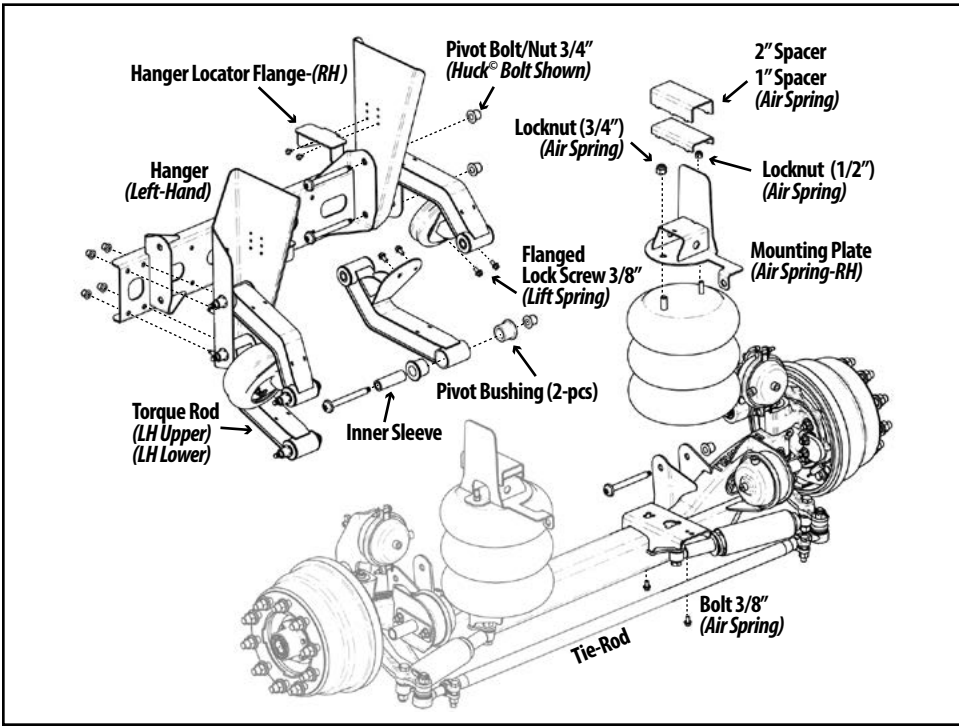


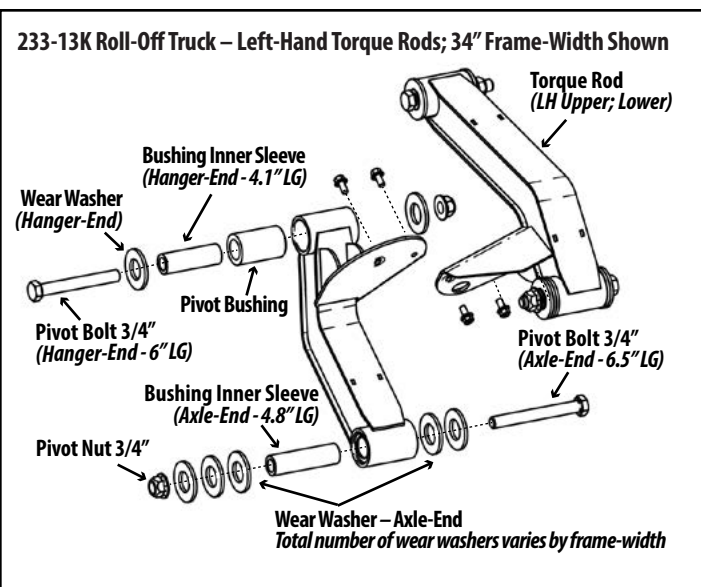
Figure 9.
233-13K Truck
Drum Brake Axle Components –
Dual air spring mounting stud

233-13K Roll-Off Truck – BUSHING REPLACEMENT KITS

| Part Number (Component) | Item Description | Size | Torque Values | |
|-------------------------|--|-----------|---------------|--------------|
| | | | foot-pound | Newton-meter |
| 6040218-Bushing Kit | Traditional Hardware (HHCS/Locknut) | 3/4"-16NF | 310 ft-lb | 420 N-m |
| 6040217-Bushing Kit | (No Hardware) | | | |
| Fasteners | Flanged Lock Screw - (Air Spring; Lower) | 3/8"-16NC | 25 ft-lb | 35 N-m |
| | Locknut - (Air Spring; Upper) | 3/4"-16NF | 50 ft-lb | 68 N-m |
| | Locknut - (Crosschannel) | 1/2"-13NC | 25 ft-lb | 35 N-m |
| | Locknut - (Steering Damper) | 3/4"-10NC | 160 ft-lb | 217 N-m |

Torque values reflect a lubricated thread condition (Nuts are pre-lubed). Do not overtorque.

CAUTION Suspension is shipped with minimal torque applied to fasteners. All fasteners must be re-torqued after first 6,000 miles of operation. Failure to install and maintain fasteners at torque specifications could result in suspension failure and void the warranty.



233-13K Roll-Off Truck – Axle-End Wear Washer Installation

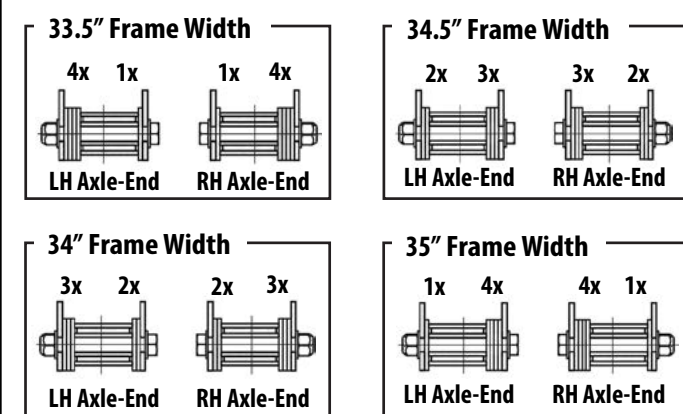


Figure 10.
Refer to suspension model engineering drawing for the correct number of wear washers on the axle-end of both the left- and right-hand torque rod.

Vehicle Preparation

Park the vehicle on a level surface. Chock wheels to keep vehicle from moving.

Exhaust all air from the air system. Disassemble suspension, if necessary, to reach pivot connections.

CAUTION Failure to properly chock wheels and exhaust the air system could allow vehicle movement that could result in serious injury.

Bushing Replacement Procedure

- Count the number of wear washers installed on each side of the Axle-End of both the Left- and Right-Hand torque rod.
The number of wear washers varies according to the preset frame width (Figure 10).
- Remove pivot hardware and discard. Remove the bushing and wear washers and discard.
NOTE: Pivot hardware/wear washers are included with bushing replacement kit.
- Clean rod eye. Apply Energy Suspensions® Formula 5 Prelube to the bore (inside) of new bushings. NOTE: Do not substitute - special urethane bushing lubricant included with all bushing kits.
- Install new bushing into the eye of the torque rod.
NOTE: Mallet /press needed to install bushing.
- Torque Rod Hanger-End (Sleeve Length - 4.1")
Press inner sleeve into installed bushing. Center the sleeve so that both ends extend slightly past the bushing sides.

Assemble pivot connection with one wear washer on each side of the bushing. Sleeve must be flush with or extend slightly past the outside of wear washers on both ends.

continued on next page

Bushing Replacement Procedure – 13K Roll-Off Truck Suspension (continued)

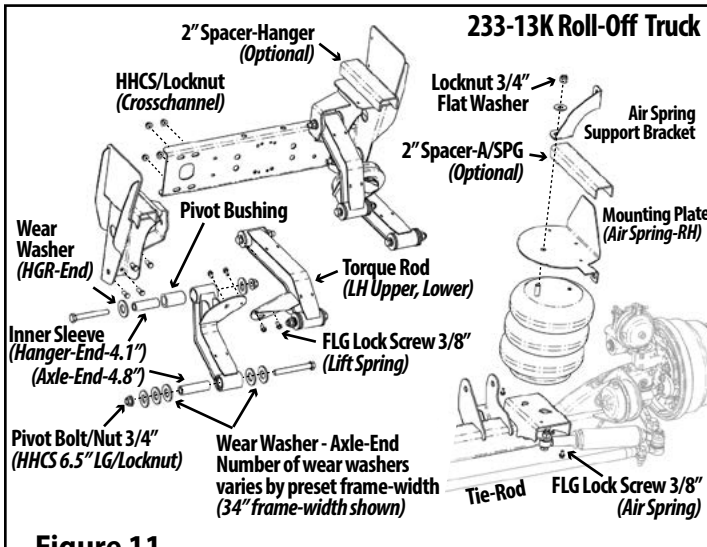


Figure 11.

6. Torque Rod Axle-End (Sleeve Length - 4.8")
Press inner sleeve into the installed bushing. Position sleeve so that one end extends further past the bushing on the left- or right-hand side as determined by the preset frame width. Assemble the pivot connection with the appropriate number of wear washers on both sides of the axle-end of the torque rod (Figure 11).
NOTE: Inner sleeve must be flush with or slightly past the outside of installed wear washers on both sides of torque rod. Adjust sleeve if necessary.
7. Torque pivot nut to spec (500 ft-lb - 678 N-m).
8. Reassemble suspension, if necessary. Torque components to specifications.
9. Check wheel toe-in setting (between 1/32" and 3/32") and adjust, if necessary (Page 5).

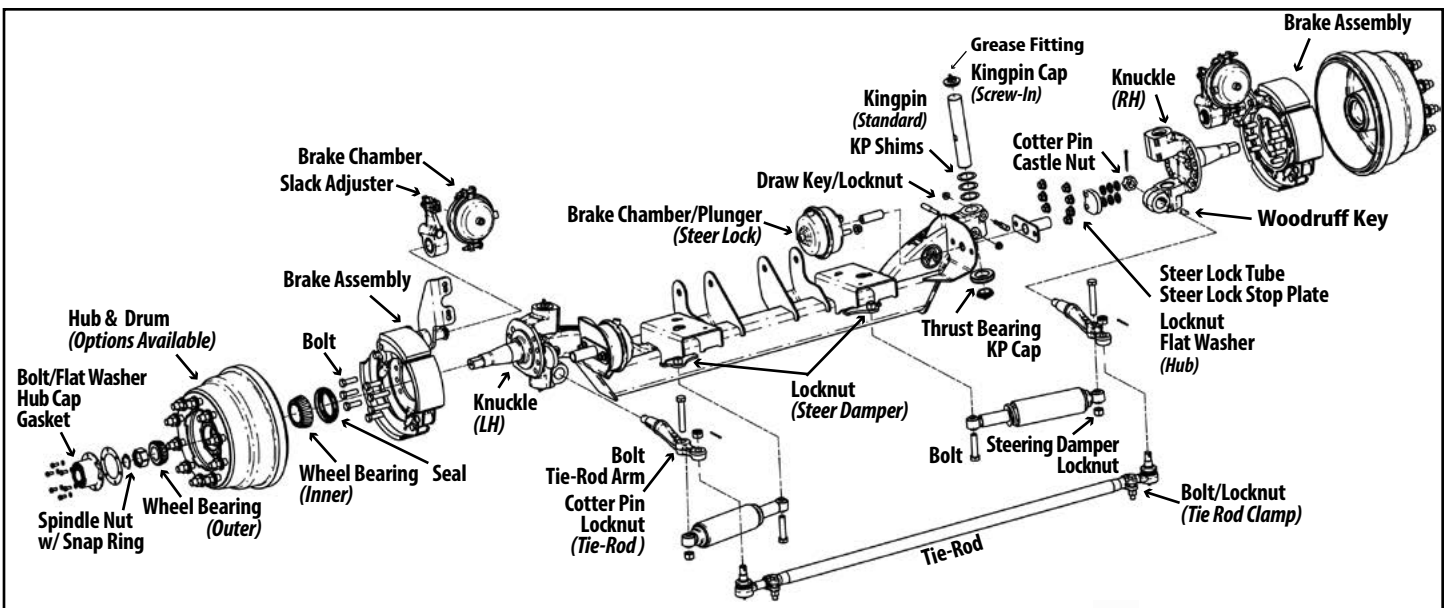
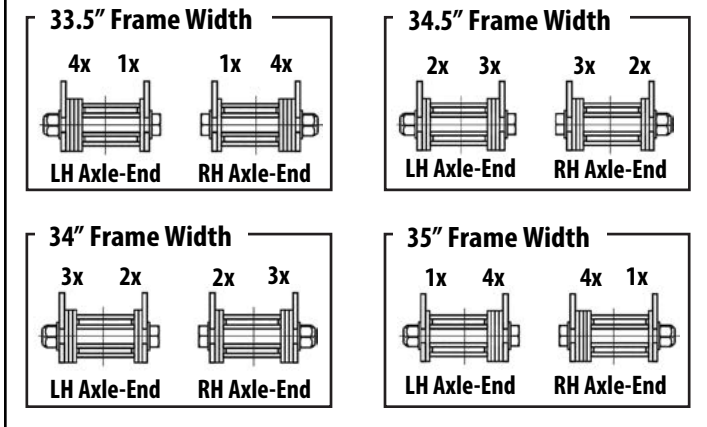


Figure 12.
13K Roll-Off Truck-Drum Brake Axle - Steer-Lock; Westport Knuckle; Standard Kingpin shown (Reference only. Drum brake fabricated axle can be configured with Kaiser Kingpin. Refer to the engineering drawing for individual component part numbers.)

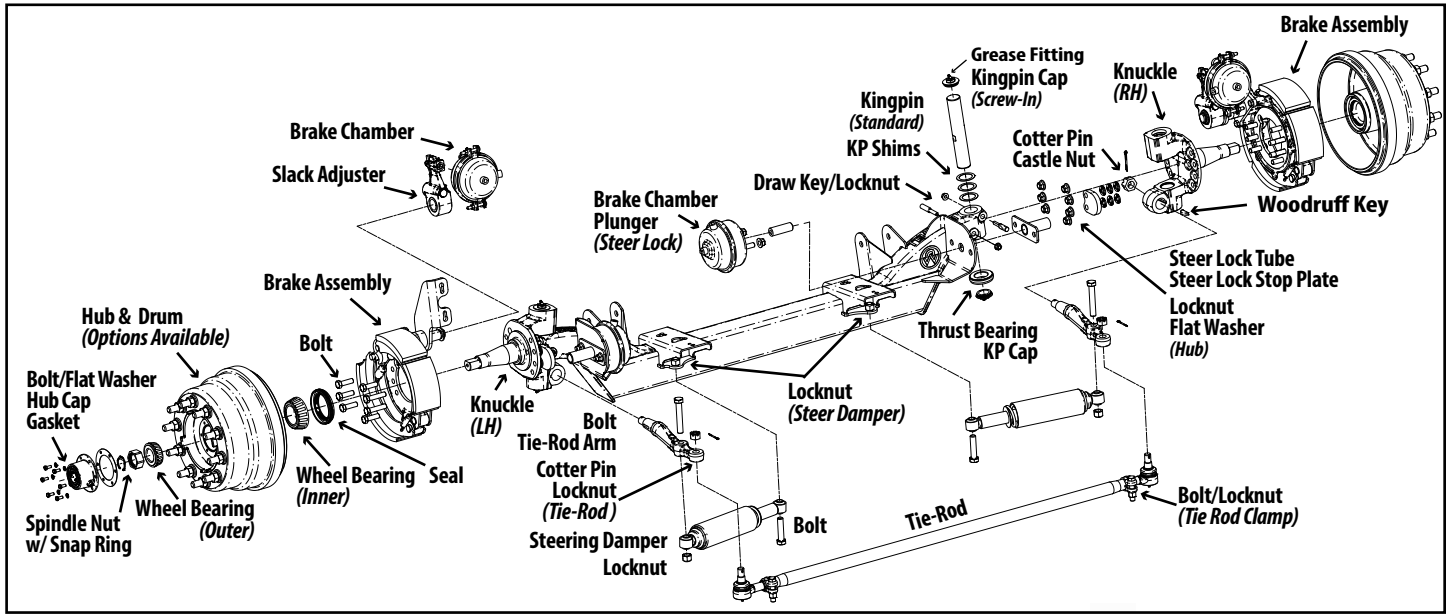


Figure 13.
Drum Brake Fabricated Axle (FAXL) Components (Steer-Lock; Westport Knuckle; Standard Kingpin shown)
(Reference only. Drum brake fabricated axle can be configured with Kaiser Kingpin. Refer to the engineering drawing for individual component part numbers.)

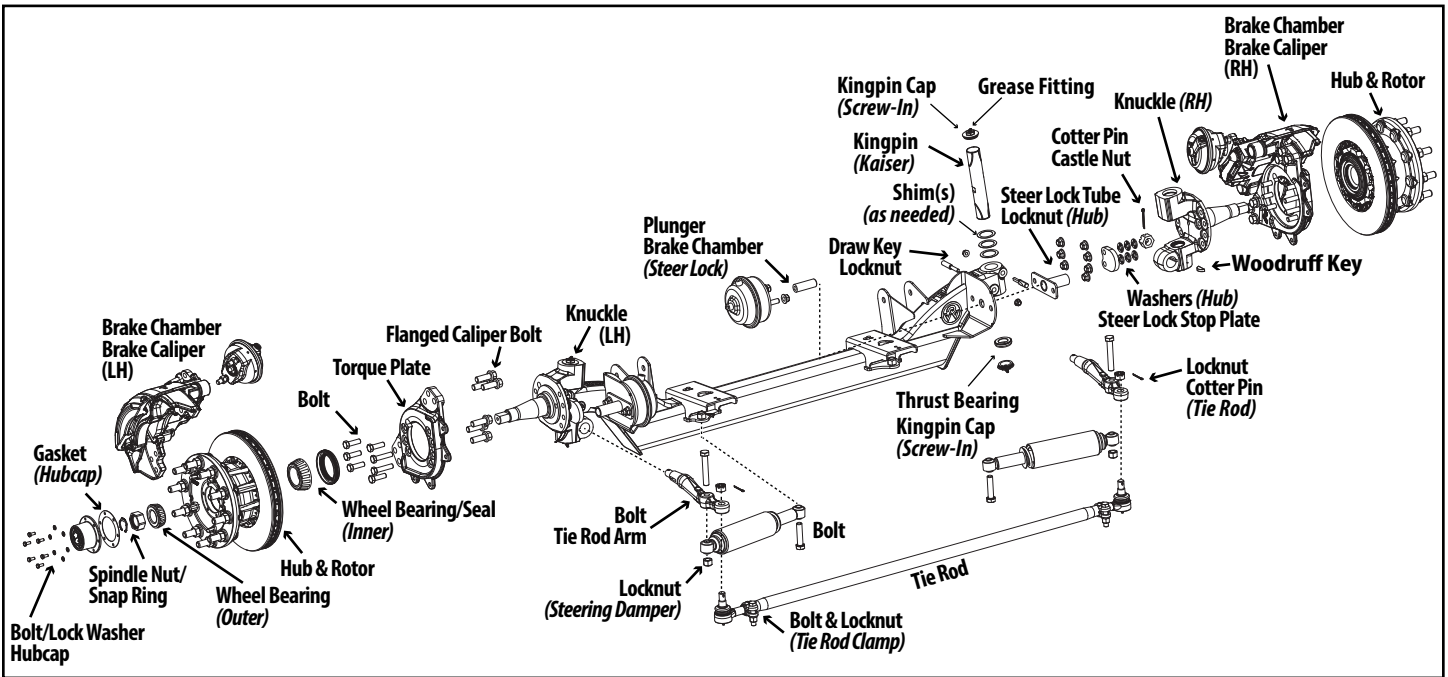


Figure 14.
Disc Brake Fabricated Axle (FAXL) Components (Steer-Lock; Westport Knuckle; Kaiser Kingpin shown)
(Reference only. Disc brake fabricated axle can be configured with Standard Kingpin. Refer to the engineering drawing for individual component part numbers.)

Terms and coverage in this warranty apply only to the United States and Canada.

Ridewell Suspensions warrants the suspension systems manufactured by it to be free of defects in material and workmanship. Warranty coverage applies only to suspensions that have been properly installed, maintained and operated within the rated capacity and recommended application of the suspension. The responsibility for warranty coverage is limited to the repair/replacement of suspension parts. The liability for coverage of purchased components is limited to the original warranty coverage extended by the manufacturer of the purchased part.

All work under warranty must have prior written approval from the Ridewell warranty department. Ridewell has the sole discretion and authority to approve or deny a claim and authorize the repair or replacement of suspension parts. All parts must be held until the warranty claim is closed.

Parts that need to be returned for warranty evaluation will be issued a Returned Materials Authorization (RMA). Parts must be returned to Ridewell with the transportation charges prepaid. The transportation charges will be reimbursed if the warranty claim is approved.

This non-transferable warranty is in lieu of all other expressed or implied warranties or representations, including any implied warranties of merchantability or fitness or any obligations on the part of Ridewell. Ridewell will not be liable for any business interruptions, loss of profits, personal injury, any costs of travel delays or for any other special, indirect, incidental or consequential losses, costs or damages.

Contact the Ridewell Warranty Dept. at 417.833.4565 - Ext. 135, for complete warranty information.